

Certification of Key Performance Indicators

I hereby certify that the key performance indicators are based on proper records, are relevant and appropriate for assisting users to assess the Commissioner for Children and Young People's performance and fairly represent the performance of the Commissioner for Children and Young People for the financial year ended 30 June 2026.



Dr Jacqueline McGowan-Jones

Accountable Authority

10 August 2026



Key Effectiveness Indicator 1.1

Extent to which children and young people in various regions of the State are consulted.

Description

It is a responsibility of the Commissioner to consult with a broad range of children and young people throughout Western Australia (WA) each year. The scope and goals for this are set out in the *Commissioner for Children and Young People Act 2006* (CCYP Act) and the Strategic Plan. Consultation will comprise a number of discrete projects, involving the Commissioner (or the staff of the office, or a consultant/contractor employed to act on the Commissioner's behalf) seeking the considered views of children and young people on a range of issues in both metropolitan and regional locations across WA.

Target: 2,000 children and young people consulted

Number of children and young people consulted in regional and metropolitan areas.

Reporting period	2022-23	2023-24	2024-25	2025-26
Regional	300	632	2,132	2,118
Metropolitan	126	1,370	7,937	5,208
Online ¹	4,086	800	1,598	444
Total number of children and young people consulted ³	4,512	2,802	11,670	7,770 ²

Notes

Note 1 – The online number represents children and young people from metropolitan and regional areas engaging in online surveys.

Note 2 – The number of children and young people consulted was less in 2025-26. This was due to most of the Speaking Out Survey field work being conducted in 2024-25. There was some carryover of field work in 2025-26. The Speaking Out Survey is a large-scale research project conducted every three years.

Note 3 – The number of children and young people consulted in 2025-26 greatly exceeded the target due to the Speaking Out Survey and the Snapshot WA photo competition.

Key Effectiveness Indicator 1.2

Extent to which issues impacting upon children and young people are researched, advocated and promoted.

Description

The Commissioner's role includes analysing and interpreting the information collected through the consultation and research process to identify issues and trends affecting children and young people. The Commissioner is responsible for making representations that explore the impact of these issues, and advocate for and promote the views of children and young people and matters that are in the best interests of their wellbeing.

Representations include submissions; publications; evidence to Parliamentary inquiries and committees; presentations and speeches; media articles; forums and seminars; strategic advocacy meetings; support for research proposals; and community consultations.

Target: 250 representations

Number of representations

Type of representation	Number of representations			
Reporting period	2022-23	2023-24	2024-25	2025-26
Submissions	16	29	19	20
Publications	13	12	9	3
Evidence before Parliamentary Committee	1	2	1	1
Speeches and presentations	34	32	37	33
Media articles	73	127	176	109 ¹
Forums and seminars	2	0	3	4
Strategic advocacy meetings	148	249	332	241 ²
CCYP support for research proposals	5	0	0	2
Community consultations	14	6	2	4
TOTAL	306	457	579	417³

Notes

Note 1 – There were less representations made in 2025-26 due fewer critical incidents in the community involving children and young people, which attracted less national and state media attention than in 2024-25.

Note 2 – The Commissioner was involved in direct consultations with children and young people across Western Australia for the Speaking Out Survey which left less time for strategic advocacy meetings than in 2024-25.

Note 3 – The number of representations made by the Commissioner greatly exceeded the target due to the high number of Strategic Advocacy meetings and media articles.

Key Efficiency Indicators 2.1 and 2.2

Consultation, research, and the promotion of the wellbeing of children and young people are services provided by CCYP, and the scope and goals for these are prescribed in the CCYP Act. The key efficiency indicators measure the level of resources used to deliver the services.

Key Efficiency Indicators	Actual 2022-23	Actual 2023-24	Actual 2024-25	Actual 2025-26	Target 2025-26
2.1 Unit cost per child	\$330	\$660	\$129	\$220 ¹	\$798
2.2 Unit cost per representation	\$5,322	\$3,125	\$3,588	\$5,958 ²	\$8,728

Notes

Note 1 - The 2025-26 actual is less than the target mainly due to the increased number of children consulted as part of the Speaking Out Survey. The Speaking Out Survey is a large-scale project that was undertaken in two reporting periods.

Note 2 - The unit cost per representation is less than the target due to the high number of Strategic Advocacy meetings and media articles, reflecting the dedicated work of CCYP.